**Job description**

Is it a thrilling opportunity in a dynamic environment which is constantly evolving what you are currently looking for?

Are you curious to see how a company that operates in the Insurance sector provides a great experience at a great price to its customers using cutting-edge technologies to create and sell its products? Then, we are happy to inform you that you have just got a ticket to the fast lane!

IT technology lies at the very core of everything we do and our Engineering and Product departments are composed of passionate and innovative people who never stop learning and developing their skills employing the latest stacks and methodologies.

At Prima, you could take on a whole new challenge. As part of our global community, you’d be in the driving seat of your career; learning and growing with a top-tier team around you. Prima is a place where no matter who you are or what your role is — your voice is valued.

Back in 2015, we embarked on a mission: to provide great value car insurance that is designed for everyone. And we’ve come a long way, we’ve created a culture where we can fuel each other’s success. But we need your expertise, as we steer things in a new and exciting direction.

You’re probably thinking… ‘That sounds pretty good’. We agree.

As well as great colleagues and engaging projects, there are loads of ways we can help you do the best work of your life. We’ve shaped our offering to place a focus on wellbeing, autonomy and development. We see benefits as the fuel that will empower you to succeed, if you decide to embark on this journey with us.

**🤸🏽‍♂️ Working in a way that works for you**We believe in work-life balance and flexibility. Whether you like working from the office, home or a mixture of both. We’ll help you find a balance that works best for you. We even have a policy that means you can work from any location for 30 days a year. We trust you to steer us forward.

**🏁 The freedom to explore the possibilities**We may move fast at Prima, but we move together. We’re invested in your growth; so we’ll give you access to a teaching and learning marketplace. And you’ll have regular sessions with your manager to establish a personal growth plan.

**🌈 Our winning formula: happy and high-performing**From private medical insurance to discounted gym memberships and wellbeing initiatives: we’re here to support you. We know how important your health and well-being is, so we’ll go the extra mile to help you when we can.

We are seeking an experienced Site Reliability Engineer (SRE) to join our Infrastructure team.

As an SRE, your primary responsibility will be to ensure the reliability, availability, and performance of our technology platforms. You will support the Software Engineering teams in deploying and operating their applications in the cloud.

Your key responsibilities will include:

 **System Reliability:** Develop and sustain reliable, scalable, and efficient systems, establishing and monitoring Service Level Objectives (SLOs) and Service Level Indicators (SLIs) to enhance system reliability

 **Infrastructure Automation:** Lead the automation of operational tasks and incident response processes

 **Resource Planning:** Collaborate with cross-functional teams to forecast and plan future resource requirements for all infrastructure systems

 **Software Design:** Collaborate with software engineers to design systems focused on reliability, scalability, and maintainability.

 **Performance Optimization:** Continuously assess and optimize system performance, capacity, and cost efficiency

 **Incident Management Support:** Participate and lead blameless post-incident analyses to uncover root causes and implement preventive actions

 **Security:** Support the implementation and maintenance of best security practices, participating in vulnerability assessments, and threat mitigation.

Requirements:

 Deep understanding and experience in Site Reliability Engineering and in implementing SRE Practices

 Excellent knowledge of AWS services and hands-on experience in production environments

 Proficiency with networking protocols, DNS principles, and container orchestration technologies (Kubernetes, Helm)

 Experience in proposing, discussing, and implementing changes to CI/CD systems, specifically GitHub Actions, while providing developer support

 In-depth knowledge of Infrastructure-as-code technologies and best practices, preferable Pulumi, Terraform is a bonus point

 Ensure code quality through proper structuring, commenting, and adherence to guidelines

 Proficiency in Python or other scripting languages

 Proactive analysis of incidents, implementation of preventive solutions, and writing comprehensive Root Cause Analysis

 Engage in discussions with stakeholders to propose solutions and ensure timely execution of work plans

 Contribute to maintaining and introducing new standards and guidelines, including training junior team members and participating in recruiting processes

 Excellent communication and collaboration skills for effective teamwork

Nice to have:

 Experience working in heavily regulated environments, handling high volumes of sensitive and personal data in industries such as Insurance, Banking, or Healthcare

 Expertise in microservices architecture, including principles, best practices, and challenges in designing and managing microservices-based systems

 Experience with DataDog for platform and application monitoring, including setup, configuration, and analysis of metrics for performance optimisation

 Basic understanding of RabbitMQ, Kafka, PostgreSQL, Redis, Rust, and Elixir, enabling troubleshooting and maintenance tasks in these technologies when required

 Fundamental database structure skills for maintenance and troubleshooting tasks, ensuring stability and performance

 Exposure to security technologies like Cloudflare for implementing and maintaining secure networking environments

Prima is a community made up of talented and ambitious individuals. We offer equal employment of any kind based on race, colour, gender, religion, sexual orientation, nationality, disability, genetic information, pregnancy or other protected personal characteristics, as defined by national laws.

If it sounds like we’d be a good fit for each other, join us in the fast lane!